

## WARRANTY

Our equipment is designed, manufactured and serviced by Optical Systems Design (OSD). OSD warrants that at the time of shipment, its products are free from defects in material and workmanship and conforms to specifications. Our warranty conditions are outlined below:

- **Warranty Period:** Please refer to your dealer for the warranty period applicable in your country.
- **All Repairs:** Optical Systems Design reserves the right to repair or replace faulty modules/units. Please obtain a "Return Material Authorization" (RMA) number before returning goods. Goods must be returned to Optical Systems Design, Warriewood or its nominated authorized representative, for all repairs in adequate packing material.
- **Warranty Repairs:** Return shipments to OSD shall be at customer's expense and freight back to the customer will be at OSD expense.
- **Out of Warranty Repairs:** OSD reserves the right to repair or replace any faulty goods. Freight costs and insurance for both journeys are met by the user. All equipment repaired by OSD will have a 3-Month Warranty from the date of dispatch.
- **Site Repair:** By agreement site repairs may be undertaken for which out of pocket, hotel and travel expenses will be charged.
- **Exclusions:** This warranty does not apply to defects caused by unauthorized modifications, misuse, abuse or transport damage to the equipment. All modifications to OSD's standard product will need written authorization and will be charged at normal repair rates. All modifications are to be carried out by OSD technicians. Warranty will lapse if unauthorized removal and/or tampering with serial number and/or repair labels occurs.

